

PPAI Terms & Conditions

Thank you for your interest in joining or remaining a valued member of PPAI! These Terms & Conditions are important and apply to and govern certain aspects of your membership with PPAI as well as your and PPAI's rights and responsibilities for use of PPAI websites, UPIC and other PPAI services.

ALL MEMBERS AND USERS ARE URGED TO READ THESE TERMS & CONDITIONS CAREFULLY AND TO DIRECT ANY QUESTIONS TO MEMBER CARE at membership@ppai.org.

Electronic Communications

Your submission of the membership application shall constitute your consent to receive any and all disclosures, notices and other communications (collectively, "communications") in electronic form to the primary contact email address designated by you, unless and until you notify PPAI, in writing, of your request to not receive such communications in electronic form and provide all necessary information for such requested communication method. Your cooperation in this regard is greatly appreciated.

Annual Dues Sales Volume

PPAI membership is renewable annually and dues for renewed membership are due the anniversary month. Annual dues are based on promotional product sales volume, and annual reporting is required. If a member fails to report sales volume after three (3) consecutive years, the member company will automatically increase to the next PPAI membership category and dues will be increased accordingly. Sales volume may be updated via the website or by calling Member Care at (888) 426-7724.

Annual Dues Monthly Payment Option

PPAI offers a monthly payment plan option. Members who choose this option are assessed a monthly service fee which is applied to the applicable annual dues. Members choosing the monthly payment option may pay any remaining balance owed at any time during the 12-month membership period.

Satisfaction Guarantee

PPAI values your loyal support. As an expression of this appreciation, PPAI membership comes with a total satisfaction guarantee in most instances; see below for a few exceptions. This commitment helps ensure that your experience with PPAI meets or exceeds your reasonable expectations. Below are certain circumstances for which a total refund of dues paid is not available:

1. Members choosing the monthly payment plan are excluded from the full refund option. PPAI will stop the monthly payments going forward, but will not reimburse for payments or service fees applied against full membership annual dues.
2. Members who consolidate with other member companies such that a dual membership is not desired (ex: combination resulting in a single entity)..
3. Members who are no longer in business.
4. Members who have paid their dues directly to SAGE pursuant to the Power of Two relationship between PPAI and SAGE.

PPAI Directory – Member Assumption of Risk and PPAI's Limitation of Liability

1. PPAI is not responsible for the actual transactions between industry directory listings. As a result, PPAI has no control over the quality, safety or legality of the profiles, information or date provided, or the truth or accuracy of the information. In addition, PPAI does not and cannot verify data points included in any directory listing. NOTE: THERE ARE RISKS, INCLUDING BUT NOT LIMITED TO THE RISK OF PHYSICAL HARM AND FINANCIAL LOSS, WHEN DEALING WITH STRANGERS, FOREIGN NATIONALS, UNDERAGE PERSONS OR PEOPLE ACTING UNDER FALSE PRETENSES. YOU ASSUME ALL RISKS ASSOCIATED WITH DEALING WITH OTHERS WITH WHOM YOU COME IN CONTACT THROUGH USE OF THIS DIRECTORY INFORMATION.
2. BECAUSE USER AUTHENTICATION ON THE INTERNET IS DIFFICULT, PPAI CANNOT AND DOES NOT CONFIRM THAT EACH USER IS WHO THEY CLAIM TO BE. PPAI DOES NOT INVOLVE ITSELF IN USER-TO-USER DEALINGS OR DISPUTES, AND PPAI CANNOT CONTROL THE BEHAVIOR OF PARTICIPANTS IN DEALINGS OR IN THE EVENT YOU HAVE A DISPUTE WITH ONE OR MORE USERS. AS SUCH, PPAI SHALL HAVE NO LIABILITY FOR AND YOU

RELEASE PPAI (AND ITS DIRECTORS, OFFICERS, AGENTS, EMPLOYEES AND REPRESENTATIVES) FROM CLAIMS, DEMANDS AND DAMAGES (ACTUAL AND CONSEQUENTIAL, DIRECT AND INDIRECT) OF EVERY KIND AND NATURE, KNOWN AND UNKNOWN, SUSPECTED AND UNSUSPECTED, DISCLOSED AND UNDISCLOSED, ARISING OUT OF OR IN ANY WAY CONNECTED WITH SUCH DISPUTES.

3. Content posted by users may contain inaccuracies or typographical errors. Changes are periodically made to the information and may be made at any time, with or without notice.
4. PPAI MAKES NO REPRESENTATIONS ABOUT, AND EXPRESSLY DISCLAIMS THE ACCURACY, RELIABILITY, COMPLETENESS, OR TIMELINESS OF ANY USER CONTENT. THE USE OF THE USER CONTENT IS AT YOUR OWN RISK. THE PPAI DIRECTORY INFORMATION IS PROVIDED ON AN "AS IS" BASIS WITHOUT ANY WARRANTIES OF ANY KIND. PPAI, TO THE FULLEST EXTENT PERMITTED BY LAW, DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE AND NON-INFRINGEMENT, IN RELATION TO SUCH INFORMATION. IN NO EVENT SHALL PPAI (INCLUDING ITS DIRECTORS, OFFICERS, AGENTS, EMPLOYEES AND REPRESENTATIVES) BE LIABLE FOR ANY DAMAGES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, INCIDENTAL AND CONSEQUENTIAL DAMAGES, LOST PROFITS, OR DAMAGES RESULTING FROM LOST DATA OR BUSINESS INTERRUPTION) RESULTING FROM THE USE OR INABILITY TO USE ANY DIRECTORY INFORMATION, WHETHER BASED ON WARRANTY, CONTRACT, TORT OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT PPAI IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

PPAI Directory UPIC Profile & Roster

As a UPIC user, you are responsible for your own profile contained in the UPIC Directory and are responsible for the consequences of profile posting.

PPAI relies on having accurate information in the UPIC directory. The member company roster contains information relating to your primary contact responsible for keeping the information updated and accurate. There are other important categories that are necessary to update, should PPAI need to notify the member company of government regulations, recalls, voting rights, or accounting matters. The roster is also used for EXPO registrations for proper badge issuance.

PPAI Websites: Terms and Conditions of Use

You agree to review and abide by the **Websites: Terms and Conditions of Use** which also apply to certain aspects of your membership and the use of websites and information made available to you by PPAI. The **Websites: Terms and Conditions of Use** are available at www.ppai.org/terms and are incorporated herein by this reference.

PPAI Directory UPIC Registration & Password

1. If any services from PPAI requires you to open an account or make changes to an existing account, you must complete the registration/update process by providing current, complete and accurate information to PPAI. You may also be required to choose or update a password and/or user name.
2. You are responsible for maintaining the accuracy and content of your information and confidentiality of your password(s). Furthermore, you are entirely responsible for any and all activities that occur under your account. YOU AGREE TO NOTIFY PPAI IMMEDIATELY OF ANY UNAUTHORIZED USE OF YOUR ACCOUNT OR ANY OTHER BREACH OF SECURITY. YOU AGREE THAT PPAI SHALL NOT BE LIABLE FOR ANY LOSS THAT YOU MAY INCUR AS A RESULT OF ANOTHER PARTY USING YOUR PASSWORD OR ACCOUNT, EITHER WITH OR WITHOUT YOUR KNOWLEDGE. MOREOVER, YOU UNDERSTAND THAT YOU MAY BE LIABLE FOR LOSSES INCURRED BY PPAI OR ANOTHER PARTY DUE TO AUTHORIZED (OR EVEN UNAUTHORIZED) USE OF YOUR ACCOUNT OR PASSWORD. YOU MAY NOT USE ANYONE ELSE'S ACCOUNT AT ANY TIME, WITHOUT THE PERMISSION OF THE ACCOUNT HOLDER. YOU AGREE TO TAKE REASONABLE STEPS TO PROTECT YOUR PASSWORD AND ACCOUNT INFORMATION.

PPAI Directory Profile Information

PPAI collects information from you when you visit any PPAI website; register for webinars, events or online tools; place an order; join the association; subscribe to the magazine or newsletters; volunteer for a PPAI program; exhibit at a PPAI event; respond to a survey; fill out forms or contracts; click on advertisements; or use any other websites, services, apps or tools provided by or through PPAI.

How Profile Information is Used?

Any of the information PPAI collects from you may be used in one of the following ways:

- To personalize your experience (your information helps us to better respond to your individual needs)
- To improve customer service (your information helps PPAI to more effectively respond to your customer service requests and support needs)
- To administer a contest, promotion, survey or other site feature
- To send periodic emails. The email address you provide for order processing, may be used to send information and updates pertaining to your order, in addition to receiving occasional PPAI-related news, updates, product or service information, etc. Note: If at any time you would like to unsubscribe from receiving future emails, PPAI includes a detailed “unsubscribe” instruction at the bottom of each email.

Protecting Your Information

PPAI implements a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

PPAI offers the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database which is accessible only by those authorized with special access rights to such systems and who are required to keep the information confidential.

Disclosure of Information to Outside Parties and Opt-Out

PPAI rents lists to members. Distributor Company lists may be rented by Supplier Companies, and Supplier Company lists may be rented by Business Service Companies. Only company contact information is provided and use is limited. To opt out of list rentals, please contact membership@ppai.org. If you attend a PPAI tradeshow or event, your contact information may be provided to exhibiting companies. In such cases, you may opt out from the list during registration. This does not include third parties who assist us in operating our website, conducting our business, or servicing you. By providing your business information to PPAI, you have consented to the use and disclosure of that information in this manner. If you do not want PPAI to use or disclose your business information as described herein, do not provide it. PPAI notes that this may result in you being unable to access some or all of PPAI's services. PPAI may also release your information when PPAI believes release is appropriate to comply with the law, enforce PPAI site policies, or to protect the rights, property or safety of PPAI or others. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Surveys & Contests

From time-to-time PPAI may request information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and therefore disclose the information requested. Information requested may include contact information (such as name and shipping address) and demographic information (such as zip code, age level). Contact information will be used to notify winners and to award applicable prizes.